

New Recycling Service

This factsheet provides information about South Burnett Regional Council commencing its new kerbside recycling service from Monday 2 January 2023.

Why is Council starting a recycling service when residents don't want to pay for it?

The Federal and State Governments have ambitious targets to divert recycling from landfills and have imposed targets for local governments. It is impossible for South Burnett Regional Council ('Council') to meet those targets without more kerbside bins to divert material from landfill. Council has to comply with the changing legislation to meet government requirements.

When will I receive my new bin?

The new bins will be rolling out in the week commencing Monday 28 November 2022. Do not start using your bin until the service commences in the first week of January 2023.

How often and what day will my bin be collected?

The new service will begin in the week commencing Monday 2 January 2023. Collections occur on a Week one (1) / Week two (2) schedule, meaning that your bin will be collected fortnightly on either Week one (1) (starting Monday 2 January) or Week two (2) (Monday 9 January). Your recycling bin will be collected fortnightly on the same day that your current bin is collected. Your current bin service will continue to be collected on your designated collection day. All households will receive a letter providing further information on your recycling bin collection. A sticker will be placed on the side of your new recycling bin indicating your week and collection day. You can also visit the Council website or download the Council Recyclopedia mobile app.

Who will be collecting the bins?

Council has contracted the collection services of JJ's Waste and Recycling for both recycling and general waste collections. Your recycling bin will be collected in a different truck to your general waste bin.

How much is my bin going to cost?

The new bins related to the recycling service will be supplied at no extra cost.

How much is the recycling service going to cost?

\$35.00 for ratepayers in designated waste collection areas for the period 1 January to 30 June 2023. Eligible pensioners will receive a 50% discount for this period.

Why do we, as residents, have to pay for this service?

All materials going to the landfill are subject to the waste levy to be paid by the Council to the State Government. Council recovers these costs from the residents. Introduction of a recycling service helps reduce waste levy payment, these savings have been considered in calculation of the price for recycling bin service.

Is this service financially beneficial at all?

Yes. The introduction of recycling will assist Council to apply for funding for implementation of a variety of projects/initiatives for the local residents. This may include upgrades to the existing waste facilities, introduction of more recycling alternatives. Additionally, approximately 3,000 tonnes of recyclables will be removed from landfills annually.

How were the costs of the new service calculated?

To calculate the cost of the new recycling service, the following factors were considered:

- cost of the new recycling bin;
- cost of collection service on a fortnightly basis;
- transportation of recyclables to material recovery facility;
- recycling processing cost at a material recovery facility;
- potential savings of State Government levy due to diversion of recycling materials from being landfilled.

Is this service compulsory?

Yes. All ratepayers within a designated waste collection areas will be delivered a recycling bin and collection trucks will service all presented bins. If your bin is not presented to the kerbside on your collection day, it will not be serviced.

I work at a business / school, do I automatically receive a yellow-lid bin too?

Yes. If you are a business / school within a designated collection area and require more than one (1) bin, you can order extra bins. Please visit Recyclopedia mobile app or contact the Council.

Can I get a second yellow-lidded bin?

Yes. If your bin is filling up too fast, you are welcome to request an additional bin. Please visit the Recyclopedia mobile app or contact Council.

Will I still be able to recycle if I'm not eligible to receive a yellow-lidded bin?

Yes. Recycling bins will be available at all waste transfer stations. These bins will be collected by the same recycling trucks servicing kerbside bins and will be delivered to the Material Recycling Facility for processing.

What is the best way to stay up to date with my bin day?

The Council Recyclopedia mobile app is available for download from your phone's App Store and Council's website. This app provides information on your collection day, local waste and recycling facilities, and A-Z of what waste can go in which bin. Use the mobile app to set reminders for your bin collection day and manage waste requests to Council.

Are there any waste education lessons / activities / workshops happening?

Council will coordinate lessons to schools on how to recycle their waste. This will occur the last week of November 2022, the second week of February 2023, and the second week of May 2023. Community workshops will occur during these weeks where members of the community can learn from waste educators and ask any questions they may have about the service. Refer to Council's website and social media for any updates.

Further Information?

Contact Council about the new recycling service in any of the following ways:

- ✉ South Burnett Regional Council
PO Box 336
KINGAROY QLD 4610
(07) 4189 9100
- @ info@sbrc.qld.gov.au
- 👤 Visiting a Customer Service Centre
- 📱 Recyclopedia mobile app