



**SOUTH BURNETT  
REGIONAL COUNCIL**

# Kingaroy Water Main Cleaning

ECM: 3226688  
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This factsheet provides information about South Burnett Regional Council's ('Council') commitment to ensuring the long-term sustainability and efficiency of water supply infrastructure. Council's Water and Wastewater branch will be implementing a water main cleaning program for Kingaroy.

## What is air scouring?

Air scouring cleans water mains by using the abrasive effect of air pockets in water to scrub the inside of the pipes. Air scouring is considered more effective and water efficient than other methods of main cleaning.

## Why is my water a white/milky colour?

White, milky, or cloudy water is due to harmless, tiny air bubbles being spread through the water, usually during repair work.

To check if air is in the water supply, fill a glass of water and allow it to stand. The cloudy appearance should clear from the bottom upwards. If you experience white or milky coloured water, run your taps until clear.

## What do I do when the water is restored?

Turn on the tap controlling the supply at the meter and run the rear garden tap until the water is clear. Then run a small quantity of water from all taps on your property until there is a continuous clear flow from each one.

Do not use a washing machine or water-using appliances until the water is running clear and free from air.

Failing to wait for clear water may result in stained and dirty washing, or damaged appliances and plumbing fixtures.

## What if I am elderly infirmed, frail and/or have special requirements?

For registered, special needs customers, or if you have circumstances or a situation that requires continuous supply of water, please contact Council.

## Further Information?

For further information in relation to Kingaroy's water main cleaning or would like to speak with a Council officer, you can contact Council via one of the following methods:

- ✉ South Burnett Regional Council  
PO Box 336  
KINGAROY QLD 4610
- ☎ (07) 4189 9100
- @ [info@sbrc.qld.gov.au](mailto:info@sbrc.qld.gov.au)
- 👤 Visiting a Customer Service Centre

