







The South Burnett Region is ideally situated just 2 - 3 hours' drive to Brisbane, Toowoomba, Sunshine Coast and Fraser Coast. The region is home to the stunning Bunya Mountains, where you can enjoy spectacular rainforest walks, nights by the fire in hidden chalets and the best scenic views Queensland has to offer. The South Burnett region is renowned for its great wine, gourmet foods and recreational facilities such as Lake Boondooma and Yallakool tourist parks.

So why not come and enjoy our award winning tourism facilities and make the change...

## **CUSTOMER CONTACT OFFICER**

KINGAROY & MURGON/ WONDAI

**Permanent Part Time** 

\$57K - \$60K per annum (pro rata) + Allowances + Super

Council is seeking a friendly customer serviced focused individual to join our busy Customer Contact Team on a part time basis. This role requires outstanding customer service while going above and beyond to ensure our customers receive quality service in a timely manner. You will use your engaging personality and time management skills to provide accurate information over the phone and via counter enquiries. The majority of hours will be based in the Kingaroy office with 1 day per week being worked in either Murgon or Wondai, subject to the roster.

**Mandatory:** Minimum requirement of a current C Class Drivers Licence.

**Desirable:** Certificate III in Business Administration

Working Hours: 5 days per week - 27.25 hours per week

- Mondays 8:25am to 4:40pm
- Tuesdays to Fridays 9:45am to 2:45pm

## Benefits include:

- Work/Life balance (9 Day Fortnight Roster)
- Up to 12% employer superannuation contribution
- Access to Salary Packaging Benefits
- Access to Corporate memberships
- Access to Health and Wellbeing programs

## Closing Date: Friday, 21 August 2020

Information about this position and how to apply is available at <a href="https://www.southburnett.qld.gov.au">www.southburnett.qld.gov.au</a>. Information can also be obtained by visiting a Customer Service Centre, or by contacting People & Culture

